

# FALSGRAVE

F U N E R A L   S E R V I C E

A dedicated team ready to provide any assistance at your time of need



**t. 01723 343 908**

e. [falsgravefunerals@gmail.com](mailto:falsgravefunerals@gmail.com) | [www.falsgravefuneralservice.co.uk](http://www.falsgravefuneralservice.co.uk)

50 FALSGRAVE ROAD | SCARBOROUGH | NORTH YORKSHIRE | YO12 5AX



## Welcome

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### Who we are

Falsgrave Funeral Service is a local, family owned, independent funeral service in Scarborough, North Yorkshire. We have over fifteen years experience in the funeral business. We have a dedicated team ready to provide any assistance at your time of need.

We offer a professional but personal service. We understand that this can be a difficult time, so please contact us for friendly advice or help.

### Our Services

At Falsgrave Funeral Service we have a dedicated and experienced team of professionals who can provide any assistance at your time of need. Our business is open 24 hours a day, seven days a week, all year. If you need us at any time, please use the telephone number above or see the contact page. We have a chapel of rest that is available at all times (subject to current distancing guidelines), and have a fleet of luxury vehicles.

### Costs

We offer fair and competitive prices that match your needs and requirements. Please talk to us about what you want. We are happy to cater to your exact requirements. You can find our full price list on our website. We also publish a standardised price list that you can also find online.

### Fair Funeral Pledge

We are a part of the Fair Funeral Pledge in association with the QSA.

This means that:-

- We recognise that funerals can be expensive and that people can struggle with the cost at a difficult time
- We aim to help people to find funerals that are within their means
- We are open about our most affordable options, including third party costs in our initial communications with you

### Funeral Plans

Pre-paid funeral plans with Golden Charter are available at competitive rates.

When you take out a funeral plan with Golden Charter, you have the reassurance that comes with choosing one of the UK's largest funeral plan providers, owned by local and independent funeral directors.

You can find out more information about Golden Charter Funeral Plans within this brochure.

## Testimonials

Some of the kind words we have received from families

*"I can't thank Peter and his team enough for the support they provided to me and my family at my grandma's funeral today. The service provided was absolutely outstanding, so respectful, efficient and professional. I would have no hesitation in recommending them to anybody."*

*"From the first contact I felt 100% empathy and kindness. I live overseas, I could ring at any time and they gave honest answers. Nothing was too much trouble. They treated my late brother with utmost respect. I would recommend Peter and his team without hesitation."*

*"The best funeral service in Scarborough. Couldn't recommend them enough! Thank you so much for making us all feel like one of your own. You've been fantastic throughout."*

*"We approached Peter and and didn't need to worry. He took away all the hard work and arranged everything for us and really made a hugely difficult time in our lives a lot easier. We will never ever be able to thank them enough."*

*"Flawless service, friendly and discreet. Some very nice touches too. We particularly welcomed the walking ahead of the hearse by the funeral director as a mark of respect. Thank you."*

*"Looked after my dad, could not have been any better. So pleased everything went perfect. Lovely team and very genuine. Would highly recommend."*

## Procedure To Be Followed After A Death

The Procedure to follow after a death will depend on the circumstances surrounding the death. A Medical Certificate of the Cause of Death must be obtained from a doctor. This Certificate will enable you to register the death and obtain the Death Certificate.

### When The Death Occurs At Home

Inform the family Doctor as soon as possible that death has occurred. He or she may write out the Medical Certificate of the Cause of Death upon visiting the home, or request you to attend the surgery for this purpose.

### When The Death Occurs In A Hospice Or Nursing Home

The staff of the hospice or nursing home will inform you of the death of your loved one and will help you obtain the Medical Certificate of the Cause of Death. They will also be available to help you with advice until you contact us to make the funeral arrangements.

### When The Death Occurs In Hospital

The hospital staff will inform the next of kin or named person of the death. The deceased will be transferred to the hospital chapel. The general office will arrange for the Medical Certificate of the Cause of Death to be issued.

### When The Death Is Referred To The Coroner

Sometimes the Coroner will need to be informed when a Doctor cannot issue the Medical Certificate of the Cause of Death.

In these circumstances the Coroners Registrars Office will produce a certificate once the Coroner has determined the cause of death. This will be sent by the Coroners Office to the Registrars Office in the district where the death occurred allowing you now to register the death.

### Registering A Death – Who May Register?

If the person died in a house or a hospital, the death can be registered by:

- A relative
- Someone present at the death
- An official from the hospital
- The person arranging the Funeral

Deaths occurring anywhere else can be registered by:

- A relative
- Someone present at the death
- The person who found the body
- The person in charge of the body
- The person arranging the Funeral

Most deaths are registered by a relative. The Registrar would normally only allow other people if there are no relatives available.

## Documents & Information You Will Need

### Documents

When registering a death you will need the following:

- Medical Certificate of the Cause of Death
- And if available:
  - Council Tax bill
  - Driving Licence
  - Passport
  - Proof of Address
  - Birth Certificate
  - NHS Medical Card
  - Marriage / Civil Partnership Certificate

### Information you will need to tell the Registrar:

- The person's full name at time of death
- Any names previously used (e.g. maiden name)
- The person's date and place of birth
- Their last address
- Their occupation
- The full name, date of birth and occupation of a surviving spouse, late spouse or civil partner
- Whether they were receiving a State Pension or any other benefit

### Tell Us Once

Tell Us Once is a service that lets you report a death to most government organisations in one go. Tell Us Once will notify: • HM Revenue and Customs (HMRC) • Department for Work and Pensions (DWP) • Passport Office • Driver and Vehicle Licensing Agency (DVLA) • The Local Council • Veterans UK

### Documents You Will Receive

If a post-mortem is not being held, the Registrar will issue you with:

- **Certificate for Burial or Cremation (Green Form)**  
*Given to the funeral director as soon as possible*
- **Certificate of Registration of Death (White Form)**  
*Known as a BDB, this form is for DWP purposes*
- **Death Certificate**  
*A certified copy of the entry into the register*

If a post-mortem is being held to determine the cause of death and the deceased is to be cremated the Coroner will issue:  
**Form Cremation & Certificate of Coroner**

### Other Things That Need To Be Done

Not everything can be done straight away, particularly as this is a very difficult time for people to cope with, but it is important to:

- Make sure everyone who needs to know is told
- Arrange to see the deceased's Solicitor and read the Will as soon as possible, this will tell you if there are any special funeral requests and who the Executors are.

Start arranging the funeral • Collect all the information and documents you need

## Contact us

We have always helped customers arrange and manage every aspect of their loved one's funeral. For help and support please contact us for further details.

**t. 01723 343 908**

e. [falsgravefunerals@gmail.com](mailto:falsgravefunerals@gmail.com)  
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NORTH YORKSHIRE | YO12 5AX



## Preferred Suppliers

### Celebrant

**Una Faithfull Celebrant**  
07931 808488

### Florist

**Flowers of Distinction**  
01723 372962

### Funeral Receptions

**New Tavern**  
01723 448147

**Old Scalby Mills**  
01723 500449  
[www.oldscalbymills.co.uk](http://www.oldscalbymills.co.uk)

### Jewellers

**Bond Jewellers**  
01723 363789  
[www.bondjewellers.co.uk](http://www.bondjewellers.co.uk)

### Memorial Fireworks

**Heavenly Stars Fireworks**  
01206 710777  
[www.heavenlystarsfireworks.com](http://www.heavenlystarsfireworks.com)

### Memorials

**R.W. Atkinson & Son Ltd**  
01653 697910 / 01723 862324 / 07966 579696  
[www.maltonmemorials.co.uk](http://www.maltonmemorials.co.uk)



## Flowers of Distinction Florist

*Floral Tributes to reflect your feelings at this difficult time*



**A family run business in the heart of Scarborough**  
Let our sympathetic team create a fitting tribute for your loved one.

12 North Marine Road, Scarborough, North Yorkshire YO12 7PD · 01723 372962  
[facebook.com/flowersofdistinction.scarborough](https://facebook.com/flowersofdistinction.scarborough)

## Old Scalby Mills



Good pub food and sea views

Scalby Mills Road, Scarborough, North Yorkshire YO12 6RP

HOT & COLD BUFFETS · FULLY LICENSED · SEA VIEWS · PARKING CLOSE BY · PRIVATE & SECLUDED LOCATION



At Old Scalby Mills our team will provide a friendly and discrete ambience to care for your family and friends. There is no charge for the room and we can offer our standard pub menu or provide a buffet at £8.95 a head with the possibility of additional hot dishes and desserts at a supplement phone 01723 500449 or email [keithdufton@yahoo.co.uk](mailto:keithdufton@yahoo.co.uk)

01723 500449 | [contact@oldscalbymills.co.uk](mailto:contact@oldscalbymills.co.uk) | [www.oldscalbymills.co.uk](http://www.oldscalbymills.co.uk)

# Heavenly Stars FIREWORKS

CELEBRATING LIFE WITH FIREWORKS



#### ABOUT US

Heavenly Stars Fireworks are the market leader in the incorporation of ashes into fireworks. Established since 2007 our family-run business has built upon the success of our professionally fired corporate, wedding firework displays and retail firework business to bring scattering ashes with fireworks into the public eye. We have over 20 years' expertise and knowledge of the fireworks industry and as one of the leading fireworks companies in the UK, our aim is to give you and your loved one a fitting and wonderful tribute to life.

#### SELF-FIRE FIREWORKS

Heavenly Stars Fireworks have created a range of spectacular celebration fireworks. This includes big rockets standing almost 5ft tall and beautifully stunning multi-shot barrages to scatter your loved one's ashes to the heavens with a memorial display at home or their favourite location.

#### SELF FIRE TRIBUTES

Our stunning self fire tributes offer a unique and memorable way to send them off in style while surround by family and friends. With each of our self-fire ashes fireworks you can personalise them with a personal message, favourite song lyrics or just their nickname on tribute labels around your chosen firework. This comes along with the certificate of incorporation with your loved one's name and a guide to safety.

Please contact us using the details below and we will get back to you as soon as possible

Tel: 01206 710777 | Email: [sales@heavenlystarsfireworks.com](mailto:sales@heavenlystarsfireworks.com) | [www.heavenlystarsfireworks.com](http://www.heavenlystarsfireworks.com)



# Bond Jewellers

Scarborough

Let our family take care of yourself and your family in your time of need

PROBATE VALUATIONS · JEWELLERY RE-MODELLING



#### Probate Valuation

Our expert jewellery valuers and gemologists provide credible & accurate valuations. Our valuers have a wealth of knowledge between them. This is your assurance that we apply only the highest standards when valuing your jewellery for probate.

- We buy all aspects of gold jewellery (both wearable and broken)
- Jewellery repairs and alterations
- We buy gold, silver and high-end time pieces

7 Huntriss Row, Scarborough  
North Yorkshire  
YO11 2ED

Telephone: 01723 363789  
Email: [bondscarb@hotmail.com](mailto:bondscarb@hotmail.com)  
[www.bondjewellers.co.uk](http://www.bondjewellers.co.uk)



Bond  
Jewellers

## Faithfull Celebrant

### Independent Funeral Celebrant

Funeral and Memorial Services  
Interment of Ashes

"Where choice is everything"



No one ever prepares you for losing a loved one. My role is to help smooth the path of your grief. For grief is a journey, not a destination. Whatever service you choose will be special to you and your loved one.

"Thank you from the bottom of my heart for such a beautiful service."

"The words you chose and the professional manner in which you delivered them were praised by all our family and friends."

Una Faithfull  
e-mail: [faithfullcelebrant@gmail.com](mailto:faithfullcelebrant@gmail.com)  
Tel: 07931 808488



Member of the AIOC

## New Tavern

PUBLIC HOUSE

funeral receptions  
with sympathy



Available for exclusive private functions - Exclusive venue hire available before 3pm

OUTDOOR SEATING · DISABLED ACCESS

please contact our friendly team

01723 448147

131 Falsgrave Road, Scarborough YO12 5EY  
[facebook.com/New-Tavern](https://www.facebook.com/New-Tavern)

# R. W. Atkinson & Son Ltd

## Memorial Masons

A memorial is a lasting symbol of remembrance, a tribute to a life now ended and perhaps a final gift to your loved one or friend.



Malton Memorials supply all types of memorials to make your job of saying goodbye to the ones you love easier. We cover every requirement for a fitting farewell to those departed, we offer and provide numerous items and services from the smallest cremation keepsake to the largest family mausoleum. As professional monumental masons we have always worked to the highest standards throughout every stage of memorial production from the initial enquiry to careful installation in cemeteries and churchyards. It is important to us that you get the farewell and the person who has passed gets the tribute and memorial they deserve.

RW Atkinson & Son Ltd  
Paul's Yard, Off Princess Road  
Malton YO17 7EU

[www.maltonmemorials.co.uk](http://www.maltonmemorials.co.uk)  
Email: [info@maltonmemorials.co.uk](mailto:info@maltonmemorials.co.uk)

Malton: 01653 697910  
Scarborough: 01723 862324  
Steve: 07966 579696

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